



RCJMBA REFUND POLICY

Registering to play with RCJMBA signifies an ongoing commitment for the upcoming season and is relied upon by the Association to carry out significant pre-season administration and selection process. Player withdrawals after registration and payment, is disruptive not only to team selection/coaches but creates considerable work for Age Group Coordinators and the Sub-Committee. Fill-ins from the younger age group are often required causing additional work for the Age Group Coordinator.

Refunds will be considered based on the following:

A. Medical Refund

A refund (or pro rata depending on the date of medical condition), will be determined at the next RCJMBA General Committee meeting. Refunds will be considered if a player is unable to continue to participate, or will miss a significant amount of the season due to the medical condition. To qualify for a medical refund, a doctor's certificate may be requested stating that the player should not participate in basketball.

B. Family Relocation Refund

A refund, (or pro rata depending on how many games played), less an RCJMBA Administration cost of \$40 will be issued if a player's family is relocating to another residence and it is not possible for the player to continue.

C. Placement Failure Refund

A full refund will be issued if the RCJMBA is unable to place the player in a team in their appropriate age group, or if approved by committee requested age group.

D. Players wishing to withdraw prior to the upcoming Season commencing:

Players who have registered however wish to withdraw from the upcoming season may do so without financial penalty up to two weeks prior to the commencement of that next season. RCJMBA will issue a full refund of player fees, however refer section on Basketball Player Insurance for information on if a player is eligible for a refund on Player Insurance through Basketball Victoria.

E. Players wishing to withdraw within two weeks of the upcoming season commencing:

Within two weeks to the upcoming season commencing Age Group Coordinators will have placed players in teams and set team numbers in preparation, therefore an administration fee of \$40 per child is deductible from the amount of the refund unless the withdrawal is due to extenuating circumstances mentioned above in either A or B or C, and the outcome of this request will be determined at the next RCJMBA General Committee meeting.

F: Refund request once season has commenced:

Once the season has commenced refunds are generally NOT GIVEN, and are not considered for reasons including:

- Disapproval of the grade playing, team selected for, or other players within the team
- Dislike of the allocated coach
- Unavailable to play/train at allocated day/time
- Other sport/social/work commitments
- Change of mind by players/parents

G: Selection in Representative Team Refund

RCJMBA is supportive of players who wish to pursue selection in Representative sides, for example Sunbury Jets, or MRBA. The Association appreciates that due to selection processes of these sides often families are unable to commit to RCJMBA within the timeline specified above in E or F. Provided that RCJMBA has written notification from the family, two weeks prior to the start of the upcoming season that a player is trying-out for a representative side, and the player is then selected, a full refund of RCJMBA fees will be issued.

If the RCJMBA is not notified of Player Representative Tryouts any refund will be subject to a \$40 Administration fee.

Basketball Player Insurance (Refund of) – Basketball Victoria Country:

All players prior to commencement of training and playing basketball must pay Player Registration Insurance directly to Basketball Victoria Country. Therefore if a Player trains or plays even one game they are then ineligible to apply for a refund.

To apply for a refund on Player Registration Insurance with Basketball Victoria Country (if a player has not participated in training or competition), the application for refund must be directed through the RCJMBA Secretary on rcimba1@gmail.com who will forward on the request with RCJMBA's confirmation that the player has not participated. No requests will be considered by BVC if this process is not followed.

Code of Conduct:

Players who violate/disregard any rules in the Code of Conduct will not be eligible for a refund where the breach results in either suspension or expulsion from a team.

This also applies to where parents/guardians behaviour results in either suspension or expulsion of a player from a team.

All Refund requests must be submitted either by:

- email to rcimba1@gmail.com
- mail to PO Box 124 Riddells Creek, VIC 3431
- or, handed into the Age Group Coordinator.

All refund requests must include the following:

1. Player's name
2. Parent/guardian's name
3. Address
4. Contact phone number
5. An explanation for the request

Refund allocation:

Approved refunds or partial refunds will be credited to players/families from RCJMBA in the form of cheque payment.

Approved refunds will not be held as credit for the following season.

RCJMBA Committee recognises that at times not all refund requests will be covered under this Refund Policy, if this occurs, the request will be discussed at the next RCJMBA General Committee meeting.

If you have any concerns, please contact the RCJMBA Secretary via email: rcimba1@gmail.com